Refer to the table of consumption values on page 8, and advice and warnings on page 6.

### Care and cleaning

#### Before the first wash
- Machine housing, control panel

#### Descaling
- For rust stains, use chlorine-free cleaning agent, not steel wool.

#### Maintenance

### What to do if...

- **Problem:** Water – Detergent solution pump blocked; Clean the detergent solution pump
  - **Solution:** Clean the detergent solution pump

### Consumption values

<table>
<thead>
<tr>
<th>Programme</th>
<th>Load</th>
<th>Detergent</th>
<th>Energy*</th>
</tr>
</thead>
<tbody>
<tr>
<td>SpeedPerfect I</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>SpeedPerfect II</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>EcoPerfect</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Easy-Care</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>SpeedPerfect</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Super Quick 15'</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Super Delicate</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Gentle Spin</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Wool</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Delicate/Silk</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Super intense I</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Super intense II</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Cottons + Prewash</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Cottons</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
<tr>
<td>Mixed materials</td>
<td>L</td>
<td>90 g</td>
<td>11.7 kWH</td>
</tr>
</tbody>
</table>

*The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature.
Your washing machine

Congratulations on having opted for a modern, high-quality domestic appliance manufactured by Bosch. This washing machine is distinguished by its economical energy consumption.

Each machine that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For further information on our products, accessories, spares and services, consult our website www.bosch-home.com or contact any of our customer service centres.

You can find the contact details for your nearest after-sales service here or in the after-sales service directory (depending on model):
- GB 0844 8928979 (calls from a BT landline will be charged at up to 3 pence per minute. A call set-up fee of up to 6 pence may apply)
- IE 01450 2655

Environmentally friendly waste disposal

All packaging must be disposed of in accordance with environmental guidelines. This appliance is certified in accordance with European Directive 2002/96/CE on the waste electrical and electronic equipment (WEEE).

This directive provides the framework for the EU-wide collection and reuse of used appliances.

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Protection of the environment/Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Wash normally soiled laundry without a pre-wash.
- Instead of Cottons 20 °C, choose the programme Cottons 30 °C with the additional function EcoPerfect.
- Comparable cleaning result was significantly lower energy consumption.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- If the laundry is then dried in the tumble dryer, select spin speed according to instructions of dryer manufacturer.

Intended use

- for domestic use only,
- for washing machine-washable fabrics and hand-washable wool in detergent solution,
- to be operated with cold or cold and hot (max. 60 °C) drinking water, depending on model, and commercially available detergents and care products which are suitable for use in washing machines.

- Follow the safety instructions on page 8!
- Do not leave children unattended near the washing machine.
- The washing machine is not to be used by children or persons not familiar with the operating instructions.
- Keep pets away from the washing machine.

Do not switch on the washing machine until you have read these instructions and the separate Installation instructions!

Programmes

Detailed overview of programmes ➔ page 7
Temperature and spin speed can be selected individually, irrespective of the selected programme and programme progress.

Cottons 20 °C: hard-wearing fabrics
+ Prewash: hard-wearing fabrics, prewash

Easy-Care: synthetic fabrics, prewash
+ Prewash: synthetic fabrics, prewash

Mixed Load: Different types of laundry

Delicate/Silk: Delicate washable fabrics

Wool: Hand/machine washable wool

Rinse / Spin: Laundry washed by hand, Aqua Plus button activated, if only using the spin cycle, deactivate the button

Drain: Drain rinsing water with (without final spin)

Gentle Spin: Laundry washed by hand with a reduced spin speed

Super Quick 15": Short programme

Dark Wash: Dark laundry

Super delicate: Lingery programme

Sportswear: microfibre fabrics

Sensitive: hard-wearing fabrics

Preparation

Correct installation according to the separate installations actions.

Checking the machine

- Never use a damaged machine!
- Contact customer service!

Connecting the mains plug

Make sure your hands are dry!
Handle the plug only!

Turning on the tap

Insert for liquid detergent (depending on model) ➔ page 6
Compartment II: detergent for the main wash, water softener, bleach, stain remover
Compartment I: Detergent for prewash
Page 9

Before the first wash, run a wash cycle with no laundry in the machine → Page 9.

Sorting and loading laundry

Follow the manufacturer's care information!
Sort laundry according to the label's indications. And according to type, colour, soiling and temperature. Do not exceed the maximum load → Page 7.

Observe important information! → Page 9
Wash laundry of different sizes in the same wash programme. And according to type, colour, soiling and temperature.

Add detergent and care products

Measure detergent according: amount of laundry, soiling, water hardness (ask your water supply company) and manufacturer's instructions.
For models without insert for liquid detergent: Dilute viscous fabric softener and fabric conditioner with water.
Pour liquid detergent into the appropriate dispenser and place in the drum.

Dilute viscous fabric softener and fabric conditioner with water. This prevents blockages.

Setting** and adjusting programmes

**If the symbol flashes in the display panel, the childproof lock is active → Deactivate childproof lock, page 5.
Additional functions and option buttons → Individual settings, page 5.

Press Start/Reload

All buttons are sensitive and need only to be touched lightly. Press and hold the (Ready in option button for an automatic run through all setting options.

Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

Setting or reload laundry → pages 4, 5

Removing the washing

Open the washing machine door and remove the washing. If (without final spin) is active: turn the programme selector to Drain and off or select the spin speed.
Choose Start/Reload.
- Remove any foreign objects. Risk of rusting.
- Leave the washing machine door and detergent door open so that any residual water can evaporate.

Turn the tap off

Not required for Aqua-Stop models → Refer to Installation instructions.

Switching off

Turn the programme selector to Off.

End of programme when ...

... Start/Reload flashes and - € - appears on the display panel.
Note: If display panel lighting is switched off, press any button → Energy saving mode, page 5.

Interrupting the programme

Programmes at high temperatures:
- Cool washing: Select Rinse or Spin.
- Press Start/Reload.
Programmes at lower temperatures:
- Select Rinse or Spin (deactivate Aqua Plus button) or Drain.
- Press Start/Reload.

Changing the programme if ...

... you have selected the wrong programme by mistake:
- Reselect the programme.
- Press Start/Reload. The new programme starts from the beginning.

Reloading laundry if ... → page 5

... Press Start/Reload. Both the symbols YES and € are displayed on the display panel. If YES is lit, the washing machine door cannot be opened. Press Start/Reload.
Individual settings

**Option buttons**
- You can change the spin speed and the temperature before the selected programme starts and while it is running. The effects depend on the programme progress.
- (Temperature °C) You can change the displayed washing temperature. The maximum selectable temperature depends on the current programme.
- (Ready in) When you select the programme, the relevant programme duration is displayed. You can delay the end of the programme before it begins. The ready in-time can be set in increments of one hour up to a maximum of 24 hours. Press the (Ready in) button until the required number of hours is displayed (h = hour). Choose [Start/Reload].
- (Spin speed in rpm/ (without final spin)) You can change the displayed spin speed. The maximum selectable spin speed depends on the model and which programme is currently selected.

**Additional functions** → Overview of programmes, page 7
- SpeedPerfect For washing in a shorter time with a washing outcome comparable to that of the standard programme. Maximum load → Overview of programmes, page 7.
- EcoPerfect For saving energy with a washing performance comparable to that of the standard programme.
- Reduced Ironing Special spin sequence with subsequent fluffing. Gentle final spin: residual moisture in the laundry slightly increased.
- Aqua Plus Increased water level and additional rinse cycle, extended washing time. For areas with very soft water or for further enhancing the spin result.

**Childproof lock**
- in the display panel You can lock the washing machine to prevent the functions you have set from being changed inadvertently.
  - ON/OFF: after the start/end of the programme, press and hold [Start/Reload] for approx. 5 seconds.
  - Note: The childlock can remain activated until you wish to start the next programme, even after switching off the machine. Then you can deactivate the childlock before starting the programme and activate it again as necessary once the programme has started.
  - Note: The symbol is lit: Childlock active.
  - The symbol flashes: Childlock active and then the programme selector is altered.
  - To prevent the programme from stopping, move the programme selector back to the original programme, the symbol is lit again.

**Reloading**
- YES + in the display panel Press [Start/Reload] if you want to add additional items of laundry after the programme has started. The machine checks whether reloading is possible.
  - YES + are lit: reloading is possible.
  - NO flashes: wait until YES + are lit.
  - Note: do not open the door until both the YES + symbols are lit.
  - NO: it is not possible to reload.
  - Note: for safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or during spinning.
  - To continue the programme, press the [Start/Reload] button.

**Energy saving mode**
- The display panel lighting goes out after a few minutes, [Start/Reload] flashes. Press any button to switch on the lighting.
- [Start/Reload] To start the programme or to subsequently load additional laundry, and to activate/deactivate the childproof lock.

### Important information

**Protecting the laundry and the machine**
- When determining the dosage of all washing powders, additives and cleaning agents, you must follow the manufacturer’s instructions.
  - Empty all pockets
  - Check for metal items (paper-clips, etc.)
  - Wash delicates in a laundry bag (tights, curtains, underwired bras).
  - Fasten zips, do up any buttons.
  - Brush sand out of pockets and collars.
  - Remove curtain fittings or place in the laundry bag.

**Laundry with varying degrees of soiling**
- Wash new items of clothing separately.
  - Do not prewash. If required, choose the additional function SpeedPerfect.
  - Pre-treat any stains as necessary.

**Soaking**
- Load laundry of the same colour.
- Pour soaking agent/detergent into compartment II in accordance with the manufacturer’s instructions. Turn the programme selector to Cottons 30 °C and press [Start/Reload]. After approx. 10 minutes, press [Start/Reload] to pause the programme. Once the required soaking time has elapsed, press [Start/Reload] again to continue the programme, or select a different programme.

**Starch**
- Laundry should not be treated with fabric softener.
- Starching is possible in all wash programmes if liquid starch is used. Pour the starch in accordance with the manufacturer’s instructions into fabric softener compartment (rinse first if necessary).

**Dyeing / Bleaching**
- Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer’s instructions. Do not use the washing machine for bleaching clothes.

**Insert for liquid detergent** depending on model
- Position the insert for dispensing liquid detergent:
  - Remove the detergent drawer completely → page 9
  - Slide the insert forwards and click into place.
  - Do not use the insert (slide upwards): for gel detergents and washing powder, for programmes with + Prewash and end time option.
Overview of programmes → Refer to the table of consumption values on page 8, and advice and warnings on page 6.

### Programmes

<table>
<thead>
<tr>
<th>Programmes</th>
<th>°C</th>
<th>max. Load</th>
<th>Type of laundry</th>
<th>Additional functions: Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cottons</td>
<td>90°C</td>
<td>7 kg/4 kg*</td>
<td>hard-wearing fabrics, cottons or linen that can be washed at 90°C</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>+ Prewash</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sensitive</td>
<td>60°C</td>
<td>3.5 kg</td>
<td>colour fast cottons or linen</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>Easy-Care</td>
<td>60°C</td>
<td>7 kg/4 kg*</td>
<td>easy-care cotton, linen, synthetic or blended fabrics</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>+ Prewash</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mixed Load</td>
<td>40°C</td>
<td>3.5 kg</td>
<td>cotton or synthetic fabrics</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>Dark Wash</td>
<td>40°C</td>
<td>2 kg</td>
<td>dark cotton and dark synthetic fabrics</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>Delicate/Silk</td>
<td>40°C</td>
<td>1 kg</td>
<td>for delicate fabrics, e.g., silk, satin, synthetic fibres or blended fabrics (e.g., curtains)</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>Wool</td>
<td>40°C</td>
<td>2 kg</td>
<td>hand/machine washable wool</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>Super Quick 15°</td>
<td>40°C</td>
<td>7 kg</td>
<td>particularly delicate wash programme to avoid shrinkage of laundry; longer programme breaks (fabrics rest in the detergent solution)</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>Sportswear</td>
<td>40°C</td>
<td>7 kg</td>
<td>microfibre fabrics</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
<tr>
<td>Super delicate 30°</td>
<td>40°C</td>
<td>1 kg</td>
<td>lingery</td>
<td>SpeedPerfect ☀, EcoPerfect ☀, Reduced Ironing ☀, Aqua Plus ☀</td>
</tr>
</tbody>
</table>

### Additional programmes

- Reduced load with additional function: SpeedPerfect ☀
- Programme setting for testing in accordance with valid standard EN60456.
- Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with cold water (15 °C).
- Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with normal water (40 °C).
- Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with hot water (60 °C).
- Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with warm water (70 °C).

### Consumption values

- **Programme**
- **Load**
- **Water**
- **Electricity**

### Safety instructions

- **Danger to life:** Keep the machine's documentation and the information contained in it and use it accordingly.
- **Risk of electrocution:** Never pull the cable. To disconnect the mains plug from the wall, pull the plug out of the power socket.
- **Avoid water hazards:** Never use the machine in the bathroom, on the bed, under the floor, near the window, or near water.
- **Do not place the machine in sunlight:** Keep the machine dry. Do not use it in the presence of water, humidity, or moisture. Do not use it in the wet.
- **Avoid fire hazards:** Do not use the machine in the presence of flammable or explosive materials. Do not use it in the presence of natural gas, fuel, or oil.
- **Avoid overloading:** Do not overload the machine. Do not use it with too much detergent. Do not use it with too many items of laundry. Do not use it with too much water.
- **Avoid mechanical hazards:** Do not use the machine in the presence of sharp objects, tools, or other sharp objects. Do not use it in the presence of metal objects, tools, or other metal objects.
- **Avoid electrical hazards:** Do not use the machine in the presence of electrical hazards, such as live wires, power cords, or other power cords. Do not use it in the presence of electricity, live wires, or other electricity.
- **Avoid chemical hazards:** Do not use the machine in the presence of chemicals, such as cleaning agents, detergents, or other chemicals. Do not use it in the presence of cleaning agents, detergents, or other chemicals.
- **Avoid biological hazards:** Do not use the machine in the presence of biological hazards, such as dust, pollen, or other biological hazards. Do not use it in the presence of dust, pollen, or other biological hazards.
- **Avoid mechanical failures:** Do not use the machine in the presence of mechanical failures, such as broken parts, damaged parts, or other mechanical failures. Do not use it in the presence of broken parts, damaged parts, or other mechanical failures.
- **Avoid electrical failures:** Do not use the machine in the presence of electrical failures, such as short circuits, power outages, or other electrical failures. Do not use it in the presence of short circuits, power outages, or other electrical failures.
- **Avoid chemical failures:** Do not use the machine in the presence of chemical failures, such as leaks, spills, or other chemical failures. Do not use it in the presence of leaks, spills, or other chemical failures.
- **Avoid biological failures:** Do not use the machine in the presence of biological failures, such as malfunctions, defects, or other biological failures. Do not use it in the presence of malfunctions, defects, or other biological failures.

For more information, please refer to the instruction manual.
Care and cleaning

Before the first wash
- Do not put laundry in the machine! Turn on the tap. Put into compartment I:
  - detergent (measure according to the manufacturer’s instructions for lightly soiled laundry and water hardness)
- Turn the programme selector to Easy-Care 🔄 60 °C and press Start/Reload. At the end of the programme, turn the programme selector to Off.

Machine housing; control panel
- Remove detergent and cleaning agent residue.
- Wipe with a soft, damp cloth.
- Do not wash the machine with a jet of water!

Cleaning the detergent drawer ...
- If it contains detergent or fabric softener residues.
  1. Pull out, press insert down and remove drawer completely.
  2. To remove the insert press upwards from below with your finger.
  3. For models with insert for liquid detergent: Slide the insert upwards and remove it from the back.
  4. Clean the detergent dispenser tray and inserts with water and a brush and dry them.
  5. Attach the insert and engage (connect the cylinder to the guide pin).

Drum
- Leave the detergent drawer open so that any residual water can evaporate.

Descaling
- Insure there is no laundry in the machine!
- This will not be necessary if the correct dosage of detergent is used. If it is, descale the appliance according to the manufacturer’s instructions. Descaling products can be acquired on the website or from customer services → Installation instructions.

Emergency release e.g. in the event of a power cut
- The programme continues to run when the power has been restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:
  - Risk of scalding!
    - The detergent solution and laundry may be hot. Let it cool.
    - Do not reach into the drum if it is still rotating. Do not open the washing machine door if water can be seen through the glass.
    - Turn the programme selector to Off and disconnect the mains plug.
    - Drain the detergent solution → page 10.
    - Pull the emergency release downwards with a tool and release.
    - The washing machine door can then be opened.

Information on the display panel depending on model
- 3 flashes → Close the washing machine door properly; laundry may be caught.
- E: C 29: Turn on the (cold water) tap fully, supply hose kinked or trapped; Clean the filter → page 10, water pressure too low.
- E: C 18: Water in the base tub, appliance leaking. Call customer services!
- E: C 23: Water in the base tub, appliance leaking. Call customer services!
- R: 10: Open the (hot water) tap fully.
  - Inlet hose kinked/trapped.
  - Water pressure too low. Clean the filter → page 10.
  - Hot water hose not connected; appliance will operate using cold water only. Ignore information, only for first wash cycle.

Risk of electric shock! Do not immerse the AquaStop safety device in water (contains an electric valve).

Risk of burning! Allow the detergent solution to cool.

Maintenance

Detergent solution pump
- Turn the programme selector to Off and disconnect the mains plug.
  1. Using a screwdriver or the insert for liquid detergent (depending on model), open and remove the service flap.
  2. Remove the folding gutter and place a large enough container underneath.
  3. For models with a drainage hose: Remove the drainage hose from the retainer and pull it from the housing. Remove the sealing cap, allow the detergent solution to flow out into the container. Replace the sealing cap and place the drainage hose in the retainer.
  3* For models without a drainage hose: Carefully unscrew the pump cover 180° or until the detergent solution begins to flow out on the folding gutter. When the container is full, close the pump cover and empty the container. Repeat the above steps until all the detergent solution has completely drained out.
  4. Carefully unscrew the pump cover (there may be residual water).
  5. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must rotate).
  6. Replace the pump cover and screw it tightly.
  7. Return the drainage hose (depending on model) and the folding gutter to their start position.
  8. Place the service flap back on and close.

Drainage hose at the siphon
- Turn the programme selector to Off and disconnect the mains plug.
  1. Loosen the hose clamp, carefully remove the drainage hose (residual water).
  2. Clean the drainage hose and siphon connecting piece.
  3. Reattach the drainage hose and secure the connection with the hose clamp.

Filler in the water supply
- Reduce the water pressure in the supply hose:
  1. Turn off the tap.
  2. Select any programme (except Rinse 🔄 / Spin 🔄 / Drain 🔄).
  3. Choose D, Start/Reload. Let the programme run for approximately 40 seconds.
  4. Turn the programme selector to Off. Disconnect the mains plug.
  5. Disconnect the hose from the tap. Clean the filter using a small brush.
  6. Connect the hose and check for leaks.
What to do if...

- Water is leaking out
  - Attach/replace the drainage hose correctly.
  - Tighten the screw connection of the supply hose.

- No water supply. Detergent not dispensed.
  - Start/Reload not selected?
  - Tap not turned on?
  - Filter blocked? Clean the filter → page 10.
  - Supply hose kinked or trapped?

- The appliance door will not open.
  - (without final spin) selected? → page 3, 4.
  - Can be opened by emergency release only? → page 9.
  - Door locked after the washing machine is switched off. Switch on the washing machine and wait for 5 seconds.

- The selected programme does not start.
  - Start/Reload or (Ready in) time selected?
  - Washing machine door closed?
  - Childproof lock active? Deactivate → page 5.
  - Detergent solution not drained.
    - (without final spin) selected? → page 3, 4.
    - Clean the detergent solution pump → page 10.
    - Clean the waste pipe and/or drainage hose.

- No water can be seen in the drum.
  - Not a fault. Water remains inside below the visible area.

- Spin result not satisfactory. Laundry wet/too damp.
  - Not a fault. Spin control system has stopped the spin cycle. Uneven distribution of laundry.
    - Distribute large and small items of laundry evenly in the drum.
    - Reduced Ironing selected? → page 5.
    - Selected speed too low? → page 5.

- Programme duration changes suddenly during operation.
  - Not a fault. The program time can vary according to the distribution of laundry, with it therefore being possible for the display panel to show adjustments in the duration.

- Spin cycle performed several times.
  - Not a fault. The balance control system has detected an imbalance and is attempting to redress this by repeating the spin.

- Residual water in the compartment for care products.
  - Not a fault: the action of the care product is not affected. Clean the compartment if necessary → page 9.

- Odour formation in the washing machine.
  - Run programme Cottons 90 °C without laundry. Use standard detergent.

- Status display flashing. Appliance has detected a detergent overload.
  - Too much detergent used?
    - If foam is escaping from the detergent drawer: mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment 1 (not with outdoor or down fabrics).
    - Reduce the detergent dosage for the next wash cycle.

- Intense noise formation, vibrations and "wandering" during the spin cycle.
  - Are the appliance feet fixed?
    - Secure the appliance feet → Installation instructions.
    - Transportation safety devices removed?
      - Remove transportation safety devices → Installation instructions.

- Display panel/indicator lamps remain turned off while the machine is working.
  - Energy-saving mode → page 5.
  - Power cut?
  - Fuses triggered? Restart/change the fuse.
  - If the fault occurs repeatedly, call customer services.

- Programme sequence longer than usual.
  - Not a fault. Unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry.
  - Not a fault: foam detection system active; adds an additional rinse cycle.

- Detergent residues on the laundry.
  - Occasionally, phosphate-free detergents contain water-insoluble residues.
    - Select Rinse / Spin or brush out the laundry after washing.

If you cannot correct a fault yourself or if a repair is necessary:
- Turn the programme selector to Off and remove the mains plug from the socket.
- Turn off the water supply and call customer services → Installation instructions.